

Patrick R. Donahoe

Postmaster General and Chief Executive Officer

Patrick R. Donahoe, the 73rd Postmaster General of the United States, is the Chief Executive Officer of the world's largest postal organization and a lifelong postal employee.

Appointed Postmaster General by the Postal Service Board of Governors in October, 2010, Mr. Donahoe began his 37-year USPS career as a clerk in Pittsburgh, PA. Prior to his appointment as the organization's top officer, he served as the Deputy Postmaster General and the organization's Chief Operating Officer. He is a former senior vice president of Operations, senior vice president of Human Resources and vice president of Allegheny Area Operations.

Working closely with the organization's stakeholders, Mr. Donahoe is reshaping the U.S. Postal Service to better meet the evolving mailing and shipping needs of its customers. Shortly after he became PMG, Mr. Donahoe announced his vision for USPS — to strengthen the business-to-consumer channel, improve the customer experience, compete for the package business and become a leaner, faster and smarter organization.

Mr. Donahoe is implementing a comprehensive plan that will ensure a responsive and self-sufficient organization that continues to offer secure, reliable and universal mailing and shipping services. He has mobilized the public and the organization's employees — a key element of his plan — to help him improve the organization's management, technology and operations.

Under PMG Donahoe's leadership, USPS has increased its presence in the fast-growing international shipping market and is offering innovative solutions to small and large businesses that improve the value of the mail. USPS also is exploring ways to more closely integrate the mail with digital communications.

Mr. Donahoe earned a Bachelor of Science degree in economics from the University of Pittsburgh and a Master of Science degree as a Sloan Fellow at the Massachusetts Institute of Technology.

A native of Pittsburgh, Mr. Donahoe and his wife have two children.

